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**FlexITy Solutions Inc. Recognized by Cisco for Excellence in Customer Satisfaction
in Canada**

[Richmond Hill, Ontario, Canada – 17th February 2009 – FlexITy Solutions Inc.

announced today that it has achieved a Customer Satisfaction Excellence Gold Star from Cisco. This designation recognizes FlexITy Solutions for delivering outstanding customer service to customers in Canada.

"We're very pleased to see customer satisfaction scores like this," said Peter Stavropoulos, CEO of FlexITy®. "Our Sales, Solution Architects, Solutions and Service Delivery Management teams have worked very hard to be responsive and customer focused, and it's nice to see the results of that hard work reflected in feedback from our customers."

"Customer service is a cornerstone of the [Cisco Resale Channel Program](#). We are pleased to recognize and congratulate FlexITy Solutions for achieving outstanding customer satisfaction," said Edison Peres, senior vice president of the worldwide channels go-to-market group at Cisco.

Cisco measures the customer satisfaction levels achieved by its Gold, Silver, and Premier Certified partners based on regional target goals, providing a weighted average of a partner's pre- and post-sales support over a rolling 12-month period. Partners that achieve outstanding customer satisfaction are awarded the Customer Satisfaction Excellence Gold Star and can be found using the advanced search menu in the [Cisco Partner Locator](#).

The Cisco Resale Channel Program provides a framework for partners to build the sales, technical, and Cisco Lifecycle Services skills required to deliver Cisco solutions to end customers. Through the program's specializations and certifications, Cisco recognizes a partner's expertise in deploying solutions based on Cisco advanced technologies and services. Using a third-party audit process, the program validates partner qualifications

such as technology skills, business best practices, customer satisfaction, and presales and postsales support capabilities - critical factors in choosing a trusted partner.

Find More Information Online:

[Cisco Certified Partners](#)

[Customer Satisfaction](#)

About FlexITy Solutions Inc.

A leading Canadian technology solution provider, FlexITy Solutions' focus is on "Aligning Business and Technology". FlexITy® combines a broad portfolio of solutions which it offers through its Technology Consulting, Infrastructure Solutions, and Managed Services practices. Additional information can be found at www.flexity.ca

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